

# Your Child's Medical Home

## Oregon Patient-Centered Primary Care Home (PCPCH)

Find out if your health provider's office is considered an Oregon Patient Centered Primary Care Home.

### Why do I care if my child's doctor's office is a primary care home?

Some practices have **care coordinators** who can partner with you to get the services and information your child needs. A practice-based care coordinator could help coordinate appointments with specialists, assist with required forms, refer you to valuable community programs, and more.

### What else is available for my child with special needs in a primary care home?

Every practice that is considered a Patient-Centered Primary Care Home has demonstrated that it:

- Has a phone number to call **24/7** for medical advice
- Will assign your child a provider who **knows him/her** and your family personally
- Will assign your child a provider who can work with him/her **over time**, even when it's time to transfer to adult care or a specialist
- Can give you **educational materials** about your child's health and their unique needs
- Can provide guidance and support for you to **manage your child's condition** at home
- Will provide someone who can speak to you in your **preferred language**
- Will offer **screening** for mental health, substance use, or developmental conditions
- Will help you obtain **palliative care, hospice care, or counseling** if needed
- Will work with the hospital staff if your child is **hospitalized**

### My child's health care provider is not on the list. Should I change providers?

If you are happy with the relationship you have with your child's health care provider, **there is no reason to change!** What is most important is that you are a **partner in decision-making**, that you and your child feel **respected**, and that you **trust** your provider's guidance about your child's therapies and treatment.

To find a current list of Oregon's PCPCH providers in your community, go to this website:

<http://www.oregon.gov/oha/pcpch/Pages/recognized-clinics.aspx>

(If you do not have access to the internet, call us at 855-323-6744 and we will look it up for you!)



Read more about Oregon's PCPCH Program at: [www.PrimaryCareHome.oregon.gov](http://www.PrimaryCareHome.oregon.gov)



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